In order to provide for safe navigation in Poole Harbour and Port of Poole, it is necessary to ensure that an effective Vessel Traffic Service (VTS) operates throughout; and

To this end it is Board policy that PHC shall:

- Operate a 24-hour Harbour Control (VTS) in accordance with its published Navigational Safety Policy;
- Provide a Traffic Organisation Service (TOS) and Information Service (INS) between the seaward limit of the PHC jurisdiction to the Port of Poole and approaches.
- Keep VTS designation under review through the risk assessment process;
- Maintain VHF communication with all vessels fitted with VHF within its area of responsibility;
- Seek to ensure that the PHC Harbour Control (VTS) system operates at 99% availability;
- Review regularly the performance of the system and seek improvements through technical enhancement, staff development, training and effective management as necessary;
- Maintain standards for training and certification of VTS personnel in line with IALA recommendation V-103;
- Formally authorise all Harbour Control personnel qualifying to the required IALA standard;
- Record all relevant radar video, AIS, VHF, CCTV and telephone communications as an aid to enforcement and incident reconstruction and investigation; and
- Maintain a Log of all incidents, accidents and occurrences; and
- Maintain details and records of commercial vessel movements in the port using the Harbour database.

Nothing in this Policy shall subvert existing Harbour Byelaws, General Directions, regulations or terms and conditions.