Both the Guide to Good Governance and the Port Marine Safety Code emphasise the importance of effective consultation by all Harbour Authorities with all stakeholders and beneficiaries. This includes all those who work in the harbour in some way, as well as those that represent them.

It is therefore Board policy that PHC shall publish matters of relevance to, and encourage comment and contribution from, stakeholders and beneficiaries.

In particular, the PHC shall:

- Consult as early as is practicable with stakeholders and beneficiaries when changes to PHC legislation and policy are being considered;
- Consult widely with port and harbour users and other relevant stakeholders in respect of navigational safety issues and proposed changes to navigational arrangements;
- Include appropriate PHC staff in the consultation process;
- Include appropriate practicing Harbour users in the ongoing work to identify navigational hazards, assess the risk of such hazards and recommend appropriate control and mitigation measures;
- Provide regular feedback on the Authority’s performance, in particular its compliance with the Port Marine Safety Code, to all stakeholders and beneficiaries;
- Publish an annual review of PHC activity and achievements;
- Publish policies, plans and periodic reports that may be required to demonstrate PHC’s compliance with standards.

Nothing in this Policy shall subvert existing Harbour Byelaws, General Directions, regulations or terms and conditions.